

Fair Use Policy

Telcoselect - Simply Connect

Phone: 1300 250 177 | Fax: 1300 250 477

Suite 3 30 Cowper Street Parramatta NSW 2150

www.telcoselect.com.au



This Fair Use policy applies to TELCO ISELECT Services.

It is important to TELCO ISELECT that all eligible TELCO ISELECT customers are able to access our Services. Accordingly, We have devised a Fair Use Policy which applies to:

- (a) usage of TELCO ISELECT Services and Plans; and
- (b) any promotions or Services which are advertised by TELCO ISELECT as subject to the Fair Use Policy ("Fair Use Promotions").

We reserve the right to vary the terms of the Fair Use Policy from time to time. TELCO ISELECT

may rely on the Fair Use Policy where:

- (a) your usage of TELCO ISELECT Services is unreasonable; or
- (b) your participation in a Fair Use Promotion is excessive or unreasonable, as defined below.

Unreasonable Use

It is unreasonable use of TELCO ISELECT Services where your use of TELCO ISELECT Services is reasonably considered by TELCO ISELECT to be excessive, fraudulent or to adversely affect the TELCO ISELECT Network or other TELCO ISELECT customers' use of or access to a TELCO ISELECT Service or the TELCO ISELECT Network.

It is unreasonable use of a Fair Use Promotion where Your participation in a Fair Use Promotion is reasonably considered by TELCO ISELECT to be excessive, fraudulent or to adversely affect the TELCO ISELECT network or another TELCO ISELECT customer's use of or access to a TELCO ISELECT service or the TELCO ISELECT network.

Among other things, "fraudulent use" includes resupplying a TELCO ISELECT Service without TELCO ISELECT's consent so that someone else may access or use TELCO ISELECT Data Services or take advantage of a Fair Use Promotion.

Our Rights

Where You are in breach of this Fair Use Policy, TELCO ISELECT may contact You to discuss changing Your usage so that it conforms to this Fair Use Policy.

If, after TELCO ISELECT has contacted you, Your excessive or unreasonable use continues, TELCO ISELECT may, without further notice to you:

- (a) suspend or limit the Service (or any feature of it) for any period We think is reasonably necessary; and/or
- (b) terminate Your agreement with TELCO ISELECT.